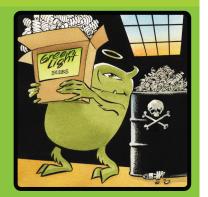


**Green·wash** (grēn'wŏsh', -wôsh') – *verb*: the act of misleading consumers regarding the environmental practices of a company or the environmental benefits of a product or service.

### SIN OF THE HIDDEN TRADE-OFF

A claim suggesting that a product is 'green' based on a narrow set of attributes without attention to other important environmental issues.

Example: Paper is not necessarily environmentally preferable just because it comes from a sustainably-harvested forest. Other important environmental issues in the paper-making process, such as greenhouse gas emissions, or chlorine use in bleaching may be equally important.



### SIN OF IRRELEVANCE

An environmental claim that may be truthful but is unimportant or unhelpful for consumers seeking environmentally preferable products.

Example: 'CFC-free'. This is a frequent claim despite the fact that CFCs are banned by law.



#### SIN OF NO PROOF

An environmental claim that cannot be substantiated by easily accessible supporting information or by a reliable third-party certification.

Example: Facial tissues or toilet tissue products that claim various percentages of post-consumer recycled content without providing evidence.



## SIN OF FIBBING

Environmental claims that are simply false.

Example: Products falsely claiming to be Energy Star certified or registered.



# SIN VAGUENESS

A claim that is so poorly defined or broad that its real meaning is likely to be misunderstood by the consumer.

Example: 'All-natural'. Arsenic, uranium, mercury, and formaldehyde are all naturally occurring, and poisonous. 'All natural' isn't necessarily 'green'.



#### SIN OF LESSER OF TWO EVILS

A claim that may be true within the product category, but that risks distracting the consumer from the greater environmental impacts of the category as a whole.

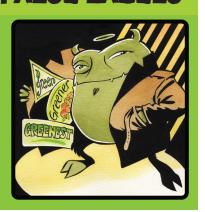
Example: Organic cigarettes and fuel-efficient sport-utility vehicles.



#### SIN OF WORSHIPING FALSE LABELS

A product that, through either words or images, gives the impression of a third-party endorsement where no such endorsement actually exists; fake labels, in other words.

Example: Manufacturers who add their own label to a product with images and statements such as, 'this product fights global warming'.



www.SINSofGREENWASHING.org

